



**CLIENT'S CONSENT ON "VISUAL INSPECTION REJECTION"
AND "NO SHOW" OF DEPOSIT REQUEST.**

Repository Participants and their Clients are advised to take a note of new feature introduced in warehouse login for physical deposit. This feature enables the warehouse user to record the reason for such rejections where the goods are not unloaded at the warehouse. Further, the client is empowered to provide the comment on such "rejection" by the warehouse.

We have also introduced a feature where the records will be updated as "no show" if the deposit at warehouse is not made by client within 15 days of raising the deposit request.

The process of "No Show" and "Visual Inspection Rejection" is as follows.

- If the client does not deposit the commodities physically at warehouse within 15 days of the deposit request authorization by RP user, then system will update the status as 'no show' with reason "Physical deposit not made within specified time".
- Warehouse has option to accept or reject the goods deposited based on visual inspection.
- For both cases i.e. "no show" and "visual inspection" rejection, SMS and email alert message will go to client on registered mobile no and email id.
- Through portal login client can put comment on such "visual rejection" or "no show" within 3 days.
- The system will record "Agreed" in case the client/depositor comment is not updated in the system within 3 days from "visual rejection" or "no show" recorded date.

Queries regarding this communiqué may be addressed to:

- ❑ CCRL on (022) 2305-8735, 2305-8566, 2305-8546, 2305-8557, 2305-8616
- ❑ Emails may be sent to: crlhelpdesk@cdslindia.com

**For and on behalf of
CDSL Commodity Repository Limited**

**Sd/-
Arnav Datta
Assistant Vice President**